



*Bank deposit mo, protektado!*

# **PUBLIC ADVISORY**

## **April 2, 2020**

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The PDIC operations at the Home Office, Public Assistance Center and on field continue to be suspended until further notice.

Alternative arrangements have been adopted to deliver critical services to depositors and other clients, and respond to their queries. In the delivery of these services until **April 13, 2020** or until the Enhanced Community Quarantine (ECQ) is lifted, please be informed that the processing times as stated in the Citizen's Charter shall be suspended. The observance of the standard processing times will commence upon resumption of the regular work schedule (Memorandum Circular No. 2020-03 of the Anti-Red Tape Authority).

We deeply apologize for the inconvenience.

Our website, at **[www.pdic.gov.ph](http://www.pdic.gov.ph)** and Facebook accounts, **@OfficialPDIC** and **@PDICAssetsforSale** will continue to provide client information and updates. You may contact us through email at **[pad@pdic.gov.ph](mailto:pad@pdic.gov.ph)** or send a private message to our Facebook accounts.